



**Public Health  
Local Oral Health Program**

**Joshua Dugas, MBA, REHS  
Director**

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**Advisory Committee - NOTES**

**Tuesday, July 23, 2024, 11:30 a.m. – 1:00 p.m.**

**Vision:** We envision a county where all individuals have opportunities and resources to achieve and maintain optimal oral health.

**Mission:** To facilitate and coordinate county-wide efforts to improve oral health knowledge, access, and utilization, thereby improving oral health outcomes.

Agenda Item	SEE PRESENTATION SLIDES FOR ADDITIONAL INFORMATION
<p><b>Oral Health Resource Spotlight</b></p>	<p><b>Yanique Guy – Member Outreach Specialist</b>  <b>Pamela Vera – Member Trainer</b>  <b>Medi-Cal Dental – Gainwell Technologies</b></p> <p>Mission with the Member Outreach team is to educate member community about Medi-Cal Dental</p> <ul style="list-style-type: none"> <li>➤ Website – <a href="#">Smile California   Medi-Cal Dental Program</a></li> <li>➤ <a href="#">Click here to view the Member Presentation</a></li> <li>○ Gainwell Technologies took over the contract from Delta Dental mid-May                         <ul style="list-style-type: none"> <li>• Website and Links will remain the same</li> <li>• Dentist list is updated monthly                                 <ul style="list-style-type: none"> <li>▪ Dental offices accepting new patients</li> <li>▪ Add new providers</li> <li>▪ Remove providers that are no longer with the program</li> </ul> </li> </ul> </li> <li>○ Member Trainers - lead training sessions at events and webinars. Topics covered include navigating the member portal, medical and dental mobile application, and the comprehensive benefits of Medi-Cal Dental</li> <li>○ Provider Outreach Team – engages with the provider community through webinars and seminars. Focusing on Learning Management System (LMS), provider portal, and Electronic Data Interchange (EDI)</li> <li>○ By collaborating with partners there is opportunity to expand reach and enhance program visibility</li> <li>○ Dedicated to delivering valuable support and information to all members of the community</li> <li>○ Events provide a prime opportunity to connect directly with the individual, share program details and address any inquiries they may have</li> </ul>

**BOARD OF SUPERVISORS**

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	<ul style="list-style-type: none"> <li>○ Attending events late August and early September that specialize in serving undocumented and low-income families.</li> </ul> <p>Yanique Guy – Member Outreach representative for San Bernardino, Riverside, San Diego and Imperial Counties.</p> <ul style="list-style-type: none"> <li>○ For events or questions, contact Yanique:  <a href="mailto:yanique.guy@gainwelltechnologies.com">yanique.guy@gainwelltechnologies.com</a></li> </ul>
<p><b>Smile SBC Health Education</b></p>	<ul style="list-style-type: none"> <li>● <b>Smile SBC Oral Health Education</b> (Update for the period Jan – June 2024) <ul style="list-style-type: none"> <li>○ Smile SBC Team Outreach Efforts <ul style="list-style-type: none"> <li>▪ 26 events = 3,081 dental kits provided</li> <li>▪ 2,084 dental kits for 6 years and older</li> <li>▪ 997 dental kits for kids under 6</li> </ul> </li> <li>○ Smile SBC-Supported Partner Outreach Efforts <ul style="list-style-type: none"> <li>▪ 30 events = 4,723 dental kits provided</li> <li>▪ 2,662 dental kits for 6 years and older</li> <li>▪ 2,061 dental kits for kids under 6</li> </ul> </li> <li>○ Smile SBC Website <ul style="list-style-type: none"> <li>▪ All resources are available online at <a href="http://SmileSBC.org">SmileSBC.org</a> to download and share with your communities.</li> </ul> </li> </ul> </li> <li>● <b>School District Summer Meals!</b> Partnership with Nutrition and Wellness Program on the Summer Meals and Rethink Your Drink Campaigns</li> <li>● <b>Event Requests:</b> Visit our website or <a href="#">click here</a> for the Smile SBC event request form if you would like us to attend your event or provide education/training to your clients/staff. As supplies are available, we have toothbrush kits as well as education materials and local dentist/insurance information. Most flyers, handouts and brochures are also available for download on our <a href="#">website</a>.</li> </ul>
<p><b>Reflecting on Achievements + Planning Ahead</b></p>	<ul style="list-style-type: none"> <li>● <b>Reflecting on Achievements + Planning Ahead (see slides)</b> <ul style="list-style-type: none"> <li>○ Partner Involvement Exercise (see ATTACHED for responses)</li> <li>○ Partner Identification Scattergories (see ATTACHED for group ideas) <ul style="list-style-type: none"> <li>▪ Help us connect with those organizations we are less familiar with (blue font) - see slides for list of organizations</li> <li>▪ We have recently connected with Brushketeers and Molina</li> </ul> </li> <li>○ Program Development / Foundation</li> <li>○ Program Priorities: See slides for each category that include celebration of successes and those that have already been involved as well as slides for what we still need to do and who might be involved <ul style="list-style-type: none"> <li>▪ OH Health Education and Awareness</li> <li>▪ Access to Care <ul style="list-style-type: none"> <li>• Included update on progress with oral health programs in elementary schools. See ATTACHED data.</li> </ul> </li> <li>▪ Integration of Service</li> <li>▪ Workforce Capacity</li> <li>▪ Coordination of Efforts</li> <li>▪ Evaluation/Measurement</li> </ul> </li> <li>○ Success Stories: see slides to read our partners' most recent success stories – Never Stop Grinding Impact and Community Health Systems Inc, Geri Smiles, Morongo Basin Healthcare District, HAFDRA, Healthy Teeth for Kids, The Friendly Flosser, and Baker Valley USD.</li> <li>○ We will be revising our Needs Assessment, Strategic Plan, and Evaluation Plan. Looking at having a consultant come on board very soon. We will involve Advisory along the way.</li> </ul> </li> </ul>
<p><b>Next Steps / Upcoming</b></p>	<ul style="list-style-type: none"> <li>● Next Advisory: October 22<sup>nd</sup> (<i>Note this might change depending on progress with bringing on a consultant for Needs Assessment revision. We will notify.</i>)</li> <li>● Next School Program Workgroup: TBD (September)</li> </ul>

<b>Partner Updates and Announcements</b>	<ul style="list-style-type: none"><li>• <b>Jayla Griffin – Maternal Health Network, San Bernardino County</b><ul style="list-style-type: none"><li>○ Consumer Survey is officially live. MHN is collecting data on SBC residents' maternal health experiences. To gather feedback on maternal health services received and/or receiving.</li><li>○ Complete the full survey to receive a \$25 Amazon gift card.</li><li>○ For more information, contact Jayla <a href="mailto:jgriffin@diversityuplifts.org">jgriffin@diversityuplifts.org</a></li></ul></li><li>• <b>Jennifer Nowotney – Friendly Flosser</b><ul style="list-style-type: none"><li>○ Added a few school districts for the new school year (Central and Mt. View).</li><li>○ Victorville has confirmed they want full services at all of their sites.</li></ul></li><li>• <b>Travis Tramel – Geri Smiles</b><ul style="list-style-type: none"><li>○ Will be attending upcoming events in Riverside</li></ul></li><li>• <b>ParkTree</b><ul style="list-style-type: none"><li>○ Will be attending an upcoming event in August</li></ul></li><li>• <b>Mauricio Franco-Villalobos – IEHP</b><ul style="list-style-type: none"><li>○ Heath Navigator team is gearing up to for a few school events</li><li>○ Collaborating with a few school districts this school year. Will be talking with Smile SBC to help with making connections.</li><li>○ Started out last year with 12 school districts in collaboration with their program and now they are close to 20 USD in both Riverside and San Bernardino Counties</li></ul></li><li>• <b>Alejandra Sanchez – DPH Nutrition and Wellness Services</b><ul style="list-style-type: none"><li>○ Finishing up Summer Meals events this week.</li><li>○ Gearing up for the Rethink Your Drink in September</li><li>○ Upcoming CNAP collaborative meeting is on Thursday, Sept. 5<sup>th</sup></li></ul></li><li>• <b>Robert Aviles – Refined White Smiles</b><ul style="list-style-type: none"><li>○ Working with school nursing facilities and participating in health fairs</li><li>○ Looking to connect with local schools</li></ul></li><li>• <b>Janeen Duff – Morongo Basin Healthcare District</b><ul style="list-style-type: none"><li>○ Annual Health Fairs coming up. Contact Janeen <a href="mailto:Jduff@mbhdistrict.org">Jduff@mbhdistrict.org</a> if you would like to be a vendor:<ul style="list-style-type: none"><li>▪ Twentynine Palms in the Fall (October)</li><li>▪ Yucca Valley in the Spring</li></ul></li><li>○ Gearing up KOHA for the next school year</li><li>○ Coordinating with Preschool services to do assessments in the Head Starts in Yucca Valley and in Twentynine Palms</li><li>○ Preventative Service Program in their school district (11 schools)</li><li>○ Military base school approved – 40 kids assessed in 23/24</li><li>○ Congratulations! 100% of schools are on board in the Morongo district!</li></ul></li><li>• <b>Wasima Alvi – Inland Regional Center</b><ul style="list-style-type: none"><li>○ Intermediate Care Facility Developmentally Disabled (ICFDD) – Vendor Fair on Oct. 29<sup>th</sup> located at Inland Region Center (Conference Center) in San Bernardino. Event flyer to come in September.</li><li>○ These facilities sometimes require a mobile dental visit.</li><li>○ These IC facilities are within the Inland Regional Centers (IRC)</li><li>○ The new Program Manager for this unit is Brooke Chambers <a href="mailto:bchambers@inlandrc.org">bchambers@inlandrc.org</a>.</li><li>○ Mobile dentist who would like to be a vendor in the ICFDD fair, or questions, contact Wasima @ <a href="mailto:walvi@inlandrc.org">walvi@inlandrc.org</a> or visit their website at Steps to Becoming a Service Provider: <a href="http://Service Providers   Inland Regional Center (inlandrc.org)">Service Providers   Inland Regional Center (inlandrc.org)</a></li><li>○ IRC is indeed in need of additional dental providers</li></ul></li><li>• <b>Suzie Moreno – Redlands Dental Surgery Center</b><ul style="list-style-type: none"><li>○ Partners with IRC, also serves patients with disabilities that usually cannot be seen in other facilities</li></ul></li></ul>
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	<ul style="list-style-type: none"> <li>○ Receives many referrals from Loma Linda and Indio Surgery Center due to their age restrictions and long wait list</li> <li>○ Due to the Medi-Cal breach earlier this year that put a halt to all anesthesia approvals, they are still working on the referrals received from February, trying to get sedation approvals for the children who need treatment</li> <li>○ Looking into expanding and opening a second facility to expand capacity</li> <li>○ If you have a contact for Kaiser, please connect them with Suzie <a href="mailto:relandsdental1suzie@gmail.com">relandsdental1suzie@gmail.com</a>. Kaiser does not provide coverage for their patients seeking dental services so RSC is looking to contract with Kaiser to ensure their patients can receive the dental care they need.</li> </ul>
<p><b>Prize Winner!!!</b></p>	<p><b>Raffle Winners:</b></p> <p>Congratulations and thank you for playing along!!</p> <ul style="list-style-type: none"> <li>➤ Movie Basket – Kyle Greene</li> <li>➤ Succulent Plants           <ul style="list-style-type: none"> <li>○ Yanique Guy</li> <li>○ Julia Aviles</li> <li>○ Jennifer Nowotney</li> </ul> </li> </ul> <p>(No government funds are used to purchase prizes.)</p>
<p><b>Meeting Evaluation Survey</b></p>	<ul style="list-style-type: none"> <li>• If you did not complete a survey directly after the meeting. Please take a moment to complete the survey by scanning or clicking the link below. We value your feedback! Survey will close on 8/7/2024.</li> </ul> <p>Survey - Scan QR code or click link:</p> <div style="text-align: center;">  </div> <p><a href="https://dphsbccounty.co1.qualtrics.com/jfe/form/SV_diiigdiOs62UtObs">https://dphsbccounty.co1.qualtrics.com/jfe/form/SV_diiigdiOs62UtObs</a></p>
<p><b>Partnerships/Pledges:</b></p>	<p><b>Partnerships/Pledges:</b> Thank you to those who have already completed a pledge. A Partner Pledge is an informal, non-binding way to officially show your support. If you would like to be listed as a Smile SBC pledged partner, please contact us at <a href="mailto:info@smilesbc.org">info@smilesbc.org</a> for a form. Our pledged partners are listed on our website: <a href="https://smilesbc.org/partners-providers/">https://smilesbc.org/partners-providers/</a></p>
<p>If you have questions or would like more information about anything indicated above or during the meeting, please do not hesitate to contact us: <a href="mailto:info@SmileSBC.org">info@SmileSBC.org</a> or <a href="https://SmileSBC.org">https://SmileSBC.org</a></p> <p style="text-align: center;"><b>THANK YOU</b>  <b>to those who were able to attend this meeting!!!</b></p>	